

State of Green Tours Terms and Conditions

Welcome to State of Green Tours! We are excited to offer you the opportunity to experience Denmark's cutting-edge green solutions. Before you embark on your journey with us, please carefully read and understand the following terms and conditions that govern your participation in our tours program:

1. Scope of Service:

State of Green is your gateway to Denmark's leading stakeholders in green energy transition, sustainable water management, circular economy, and green, liveable cities. Our Tours program is designed to assist high-level policy makers, public authorities, utilities, and companies seeking Danish cleantech solutions or partnerships with Danish stakeholders.

2. Eligibility:

Our primary focus is on facilitating visits for delegations. Individual or student visits are only considered in exceptional circumstances and are subject to our available resources.

3. Customized Itinerary:

Depending on the availability of resources and alignment of interests with Danish solution providers, we may, in certain cases, create a customized itinerary for your visit. This may include site visits and/or business meetings. However, such arrangements are subject to our discretion.

4. Free of Charge Services:

Our Tours services are provided free of charge. There is no fee associated with the assistance we provide in connecting you with Danish green solutions providers.

5. <u>Delegation Expenses:</u>

While our services are complimentary, we expect your delegation to bear all other expenses related to your stay in Denmark. This includes but is not limited to local transportation, meals, and accommodation. It is your responsibility to make arrangements for these expenses.

6. House of Green:

Your tour experience often begins with a visit to our showroom, House of Green, situated in Copenhagen. Here, you will receive an introduction to Denmark's sustainable future approach and view examples of Danish solutions. House of Green is primarily accessible to foreign delegations. We occasionally open the showroom to other visitors during our Open House sessions, the dates of which will be posted on our website. House of Green is generously funded by the Danish Industry Foundation.

7. **Booking Process:**

To request a tour or customized visit, please contact us through the designated channels on our website. We will endeavor to respond to your inquiry promptly and work with you to plan your visit, subject to resource availability.

8. Cancellation:

In the event that you need to cancel or reschedule your tour, please inform us as soon as possible to allow us to make necessary adjustments. Please note that our ability to accommodate changes is subject to availability.

9. Liability:

State of Green and its partners are not liable for any accidents, injuries, or losses that may occur during your visit to Denmark, including but not limited to transportation, accommodation, or site visits. Travel insurance is recommended to cover such incidents.

10. Privacy:

We may collect and process personal data as necessary for tour planning and coordination. By using our services, you consent to our privacy practices as outlined in our Privacy Policy.

11. Acceptance of Terms:

Your participation in State of Green Tours is contingent upon your acceptance of these terms and conditions. By booking a tour or visiting House of Green, you agree to abide by these terms and conditions.

State of Green Tours looks forward to providing you with an enriching and informative experience of Denmark's green solutions. If you have any questions or require further clarification about these terms and conditions, please do not hesitate to contact us.

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